Use this page to record important information about your Mobile Generator

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit Model Number</td>
<td></td>
</tr>
<tr>
<td>Unit Serial Number</td>
<td></td>
</tr>
<tr>
<td>Engine Model Number</td>
<td></td>
</tr>
<tr>
<td>Engine Serial Number</td>
<td></td>
</tr>
<tr>
<td>Generator Model Number</td>
<td></td>
</tr>
<tr>
<td>Generator Serial Number</td>
<td></td>
</tr>
<tr>
<td>Date Purchased</td>
<td></td>
</tr>
</tbody>
</table>

Record the information found on your unit data label on this page. See *Unit and Serial Number Locations*. Engine and generator serial numbers are located on separate data plates affixed to the engine and generator respectively.

When contacting a Generac Mobile Products Authorized Service Dealer (GMP ASD) about parts and service, always supply the complete model number and serial number of the unit.

**Operation and Maintenance:** Proper maintenance and care of the generator ensures a minimum number of problems and keeps operating expenses at a minimum. It is the operator’s responsibility to perform all safety checks, to verify that all maintenance for safe operation is performed promptly, and to have the equipment checked periodically by a GMP ASD. Normal maintenance, service and replacement of parts are the responsibility of the owner/operator and, as such, are not considered defects in materials or workmanship within the terms of the warranty. Individual operating habits and usage may contribute to the need for additional maintenance or service.

**WARNING**

CANCER AND REPRODUCTIVE HARM

www.P65Warnings.ca.gov.

(000393a)

**WARNING**

Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

- Always start and operate the engine in a well-ventilated area.
- If in an enclosed area, vent the exhaust to the outside.
- Do not modify or tamper with the exhaust system.
- Do not idle the engine except as necessary.

For more information go to www.P65Warnings.ca.gov/diesel.

(000394)
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Section 1: Introduction and Safety

Introduction
Thank you for purchasing a Generac Mobile Products LLC product. This unit has been designed to provide high performance, efficient operation, and years of use when maintained properly.

The information in this manual is accurate based on products produced at the time of publication. The manufacturer reserves the right to make technical updates, corrections, and product revisions at any time without notice.

Read This Manual Thoroughly
Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury.

If any section of this manual is not understood, contact your nearest Generac Mobile Products Authorized Service Dealer (GMP ASD), or contact Generac Mobile Products Technical Service at 1-800-926-9768 or www.generacmobileproducts.com with any questions or concerns.

The owner is responsible for proper maintenance and safe use of the equipment. Comply with regulations the Occupational Safety and Health Administration (OSHA) has established, or with equivalent standards. Also, verify that the unit is applied, used, and maintained in accordance with the manufacturer's instructions and recommendations. Do nothing that might alter safe application/usage and render the unit in noncompliance with the aforementioned codes, standards, laws, and regulations.

Save these instructions for future reference. This manual contains important instructions for the unit that should be followed during setup, operation and maintenance of the unit and battery. ALWAYS supply this manual to any individual that will use this machine.

How to Obtain Service
When the unit requires service or repairs, contact a Generac Mobile Products Authorized Service Dealer (GMP ASD) for assistance. Service technicians are factory-trained for all service needs.
To locate a GMP ASD, go to: www.generacmobileproducts.com/parts-service/find-service

When contacting a GMP ASD about parts and service, always supply the complete model number and serial number of the unit from the data decal located on the unit. Record the model number and serial numbers in the spaces provided on the inside front cover of this manual.

Safety Rules
The manufacturer cannot anticipate every possible circumstance that might involve a hazard. The warnings in this manual, and on tags and decals affixed to the unit are, therefore, not all inclusive. If using a procedure, work method or operating technique that the manufacturer does not specifically recommend, verify it is safe for others. Also make sure the procedure, work method or operating technique utilized does not render the equipment unsafe.

Safety Symbols and Meanings
Throughout this publication, and on tags and decals affixed to the unit, DANGER, WARNING, CAUTION and NOTE blocks are used to alert personnel to special instructions about a particular operation that may be hazardous if performed incorrectly or carelessly. Observe them carefully. Their definitions are as follows:

**DANGER**
Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

**WARNING**
Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**CAUTION**
Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**NOTE:** Notes contain additional information important to a procedure and will be found within the regular text of this manual.

These safety alerts cannot eliminate the hazards that they indicate. Common sense and strict compliance with the special instructions while performing the action or service are essential to preventing accidents.
Introduction and Safety

General Hazards

DANGER
Asphyxiation. Running engines produce carbon monoxide, a colorless, odorless, poisonous gas. Carbon monoxide, if not avoided, will result in death or serious injury.

WARNING
Asphyxiation. Do not operate unit without a properly functioning exhaust system. Doing so will result in death or serious injury.

WARNING
Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

WARNING
Hearing Loss. Hearing protection is recommended when using this machine. Failure to wear hearing protection could result in permanent hearing loss.

WARNING
Vision loss. Eye protection is required when operating unit. Failure to wear appropriate eye protection could result in vision loss or serious injury.

WARNING
Moving Parts. Keep clothing, hair, and appendages away from moving parts. Failure to do so could result in death or serious injury.

WARNING
Hot Surfaces. When operating machine, do not touch hot surfaces. Keep machine away from combustibles during use. Hot surfaces could result in severe burns or fire.

WARNING
Equipment damage. Do not attempt to start or operate a unit in need of repair or scheduled maintenance. Doing so could result in serious injury, death, or equipment failure or damage.

WARNING
Risk of injury. Do not operate or service this machine if not fully alert. Fatigue can impair the ability to service this equipment and could result in death or serious injury.

WARNING
Equipment damage. Only qualified service personnel may install, operate, and maintain this equipment. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

CAUTION
Equipment or property damage. Do not block air intake or restrict proper air flow. Doing so could result in unsafe operation or damage to unit.

WARNING
Risk of injury. Do not operate or service this machine if not fully alert. Fatigue can impair the ability to service this equipment and could result in death or serious injury.

WARNING
Equipment damage. Only qualified service personnel may install, operate, and maintain this equipment. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

WARNING
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CAUTION
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WARNING
Equipment or property damage. Do not block air intake or restrict proper air flow. Doing so could result in unsafe operation or damage to unit.
Electrical Hazards

**DANGER**
Electrocution. In the event of electrical accident, immediately shut power OFF. Use non-conductive implements to free victim from live conductor. Apply first aid and get medical help. Failure to do so will result in death or serious injury. (000145)

**DANGER**
Electrocution. Water contact with a power source, if not avoided, will result in death or serious injury. (000104)

**DANGER**
Electrocution. Contact with bare wires, terminals, and connections while generator is running will result in death or serious injury. (000144)

**DANGER**
Electrocution. Verify electrical system is properly grounded before applying power. Failure to do so will result in death or serious injury. (000152)

**DANGER**
Electrocution. Turn utility supply OFF before working on utility connections of the transfer switch. Failure to do so will result in death or serious injury. (000123)

**DANGER**
Electrocution. Never connect this unit to the electrical system of any building unless a licensed electrician has installed an approved transfer switch. Failure to do so will result in death or serious injury. (000150)

**WARNING**
Explosion and Fire. Fuel and vapors are extremely flammable and explosive. Add fuel in a well ventilated area. Keep fire and spark away. Failure to do so will result in death or serious injury. (000105)

**DANGER**
Explosion and Fire. Batteries emit explosive gases. Always disconnect negative battery cable first to avoid spark. Failure to do so could result in death or serious injury. (000238)

Lifting Hazards

**WARNING**
Personal injury. Failure to properly connect lifting cables, chains, or straps could result in death, serious injury, or property damage. (000346)

**WARNING**
Personal injury. Do not use lifting eye if there are signs of damage or corrosion. Doing so could result in death, serious injury, or property damage. (000433)

**WARNING**
Personal injury. Do not use lifting eye other than as directed. Doing so could result in death, serious injury, or property damage. (000434)

**WARNING**
Personal injury. Verify all fasteners are properly tightened prior to lifting unit. Failure to do so could result in death, serious injury, or property damage. (000351)

**WARNING**
Risk of Fire. Unit must be positioned in a manner that prevents combustible material accumulation underneath. Failure to do so could result in death or serious injury. (000147)
Battery Hazards

⚠️ DANGER ⚠️
Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(000188)

⚠️ WARNING ⚠️
Explosion. Batteries emit explosive gases while charging. Keep fire and spark away. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(000137a)

⚠️ WARNING ⚠️
Risk of burn. Do not open or mutilate batteries. Batteries contain electrolyte solution which can cause burns and blindness. If electrolyte contacts skin or eyes, flush with water and seek immediate medical attention.

(000163a)

⚠️ WARNING ⚠️
Environmental Hazard. Always recycle batteries at an official recycling center in accordance with all local laws and regulations. Failure to do so could result in environmental damage, death or serious injury.

(000228)

Always recycle batteries in accordance with local laws and regulations. Contact your local solid waste collection site or recycling facility to obtain information on local recycling processes. For more information on battery recycling, visit the Battery Council International website at: http://batterycouncil.org

Fuel Hazards

⚠️ DANGER ⚠️
Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.

(000192)

⚠️ DANGER ⚠️
Risk of fire. Allow fuel spills to completely dry before starting engine. Failure to do so will result in death or serious injury.

(000174)

• DO NOT fill fuel tank near an open flame, while smoking, or while engine is running. DO NOT fill tank in an enclosed area with poor ventilation.
• DO NOT operate with the fuel tank cap loose or missing.

Engine Safety

Internal combustion engines present special hazards during operation and fueling. Failure to follow the safety guidelines described below could result in severe injury or death. Read and follow all safety alerts described in the engine operator's manual. A copy of this manual was supplied with the unit when it was shipped from the factory.

• DO NOT run engine indoors or in an area with poor ventilation. Verify engine exhaust cannot seep into closed rooms or ventilation equipment.
• DO NOT clean air filter with gasoline or other types of low flash point solvents.
• DO NOT operate the unit without a functional exhaust system.
• Shut the engine down if any of the following conditions exist during operation:
  • Abnormal change in engine speed.
  • Loss of electrical output.
  • Equipment connected to the unit overheats.
  • Sparking occurs.
  • Engine misfires or there is excessive engine/generator vibration.
  • Protective covers are loose or missing.
  • Ambient air temperature is above 120°F (49°C).
Operating Safety

Positioning the Unit

**WARNING**
Crushing hazard. Verify unit is properly secured and on level ground. An unsecured unit can suddenly roll or move, causing death or serious injury.

- The area immediately surrounding the unit should be dry, clean, and free of debris.
- If the unit is equipped with a frame grounding stud, follow any local, state, and National Electrical Code (NEC) guidelines when connecting.

Towing Safety

Towing a trailer requires care. Both the trailer and vehicle must be in good condition and securely fastened to each other to reduce the possibility of an accident. Some states require that large trailers be registered and licensed. Contact your local Department of Transportation office to check on license requirements for your particular unit.

Hitch and Coupling

- Verify the hitch and coupling on the towing vehicle are rated equal to, or greater than, the trailer's Gross Vehicle Weight Rating (GVWR).
- Verify the trailer hitch and the coupling are compatible. Verify the coupling is securely fastened to the vehicle.
- **DO NOT** tow trailer using defective parts. Inspect the hitch and coupling for wear or damage.
- Connect safety chains in a crossing pattern under the tongue.
- Before towing the trailer, verify the weight of the trailer is equal across all tires. On trailers with adjustable height hitches, adjust the angle of the trailer tongue to keep the trailer as level as possible.

Safe Towing Techniques

- Practice turning, stopping and backing up in an area away from heavy traffic prior to transporting the unit.
- Maximum recommended speed for highway towing is 45 mph (72 km/h). Recommended off-road towing speed is 10 mph (16 km/h) or less, depending on terrain.
- When towing, maintain extra space between vehicles and avoid soft shoulders, curbs and sudden lane changes.

Reporting Trailer Safety Defects

If you believe your trailer has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Generac Mobile Products LLC.

If NHTSA receives similar complaints, it may open an investigation; and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in an individual problem between you, your GMP ASD, or Generac Mobile Products LLC.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153), go to [http://www.safercar.gov](http://www.safercar.gov); or write to:

Administrator
NHTSA
1200 New Jersey Avenue S.E.
Washington, DC 20590

You can also obtain other information about motor vehicle safety from [http://www.safercar.gov](http://www.safercar.gov).
Safety and Operating Decals

This unit features numerous safety and operating decals. These decals provide important operating instructions and warn of dangers and hazards. The following diagrams illustrate decal locations and descriptions.

Replace any missing or hard-to-read decals and use care when washing or cleaning the unit. Decal part numbers can be found in the parts manual at www.generacmobileproducts.com.

Table 1-1. Decal Descriptions

<table>
<thead>
<tr>
<th>ID</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Lifting Point</td>
</tr>
<tr>
<td>2</td>
<td>Tie-Down Location</td>
</tr>
<tr>
<td>3</td>
<td>Coolant Drain</td>
</tr>
<tr>
<td>4</td>
<td>Engine Oil Drain</td>
</tr>
<tr>
<td>5</td>
<td>Ultra Low Sulfur Fuel Only</td>
</tr>
<tr>
<td>6</td>
<td>Diesel Fuel</td>
</tr>
<tr>
<td>7</td>
<td>Towing Instructions</td>
</tr>
<tr>
<td>8</td>
<td>Hot Coolant Under Pressure, Hot Surface</td>
</tr>
<tr>
<td>9</td>
<td>Do not Open Door with Engine Running</td>
</tr>
<tr>
<td>10</td>
<td>Open Upper Door First</td>
</tr>
<tr>
<td>11</td>
<td>Electric Shock Hazard</td>
</tr>
<tr>
<td>12</td>
<td>Warning</td>
</tr>
<tr>
<td>13</td>
<td>Moving Parts</td>
</tr>
<tr>
<td>14</td>
<td>Secondary Filter</td>
</tr>
<tr>
<td>15</td>
<td>Primary Filter</td>
</tr>
<tr>
<td>16</td>
<td>Battery Disconnect</td>
</tr>
<tr>
<td>17</td>
<td>Electrical Ground</td>
</tr>
<tr>
<td>18</td>
<td>Ground Output Connection</td>
</tr>
<tr>
<td>19</td>
<td>Starting and Stopping the Generator</td>
</tr>
<tr>
<td>20</td>
<td>Do not Open Door with Engine Running</td>
</tr>
<tr>
<td>21</td>
<td>Terminal Connections (Voltage Selector Switch)</td>
</tr>
<tr>
<td>22</td>
<td>CAN Lock Connectors</td>
</tr>
<tr>
<td>23</td>
<td>Connection Terminal Lugs</td>
</tr>
<tr>
<td>24</td>
<td>Remote Start Terminal Connections</td>
</tr>
<tr>
<td>25</td>
<td>Circuit Breaker</td>
</tr>
<tr>
<td>26</td>
<td>Electrical Backfeed Danger</td>
</tr>
<tr>
<td>27</td>
<td>Operating Instructions</td>
</tr>
<tr>
<td>28</td>
<td>Read and Understand Owner’s Manual</td>
</tr>
<tr>
<td>29</td>
<td>Buttons Below Controller</td>
</tr>
<tr>
<td>30</td>
<td>Neutral</td>
</tr>
<tr>
<td>31</td>
<td>Neutral Bonded to Frame</td>
</tr>
</tbody>
</table>
Figure 1-1. Exterior Decals
Figure 1-2. Interior Decals
Figure 1-3. Control Panel Decals
This page intentionally left blank.
# Section 2: General Information

## Specifications

<table>
<thead>
<tr>
<th>Description</th>
<th>Units</th>
<th>MDG25DF4</th>
</tr>
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<tbody>
<tr>
<td><strong>Engine</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Make</td>
<td>Isuzu®</td>
<td></td>
</tr>
<tr>
<td>Model</td>
<td>4LE2T</td>
<td></td>
</tr>
<tr>
<td>EPA Tier</td>
<td>Tier 4 Final</td>
<td></td>
</tr>
<tr>
<td>Rated Engine Power Output</td>
<td>hp (kW)</td>
<td>33.5 (25)</td>
</tr>
<tr>
<td>Engine Speed</td>
<td>rpm</td>
<td>1800</td>
</tr>
<tr>
<td>Fuel consumption—100%: Standby / Prime</td>
<td>gph (Lph)</td>
<td>2.3 (8.6) / 2.0 (7.4)</td>
</tr>
<tr>
<td>Fuel consumption—75%: Standby / Prime</td>
<td>gph (Lph)</td>
<td>1.7 (6.5) / 1.6 (6.1)</td>
</tr>
<tr>
<td>Fuel consumption—50%: Standby / Prime</td>
<td>gph (Lph)</td>
<td>1.2 (4.4) / 1.1 (4.2)</td>
</tr>
<tr>
<td>Battery voltage</td>
<td>V (quantity per unit)</td>
<td>12 (1)</td>
</tr>
<tr>
<td>Battery rating</td>
<td>CCA</td>
<td>720</td>
</tr>
<tr>
<td><strong>Generator</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Make</td>
<td>Marathon Electric</td>
<td></td>
</tr>
<tr>
<td>Model</td>
<td>282PSL1705</td>
<td></td>
</tr>
<tr>
<td>Power output 3Ø standby</td>
<td>kW (kVA)</td>
<td>25 (31)</td>
</tr>
<tr>
<td>Current output 3Ø standby - 480V (208V)</td>
<td>A</td>
<td>37 (86)</td>
</tr>
<tr>
<td>Power output 3Ø prime</td>
<td>kW (kVA)</td>
<td>20 (25)</td>
</tr>
<tr>
<td>Current output 3Ø prime - 480V (208V)</td>
<td>A</td>
<td>30 (70)</td>
</tr>
<tr>
<td>Power output 1Ø standby</td>
<td>kW (kVA)</td>
<td>25 (25)</td>
</tr>
<tr>
<td>Current output 1Ø standby - 240V</td>
<td>A</td>
<td>104</td>
</tr>
<tr>
<td>Power output 1Ø prime</td>
<td>kW (kVA)</td>
<td>20 (20)</td>
</tr>
<tr>
<td>Current output 1Ø prime - 240V</td>
<td>A</td>
<td>83</td>
</tr>
<tr>
<td>Power Factor</td>
<td>kW (kVA)</td>
<td>1 (1Ø) / 0.8(3Ø)</td>
</tr>
<tr>
<td>Frequency</td>
<td>Hz</td>
<td>60</td>
</tr>
<tr>
<td><strong>Weights</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dry weight—skid mounted</td>
<td>lb (kg)</td>
<td>1,977 (896)</td>
</tr>
<tr>
<td>Operating weight—skid mounted</td>
<td>lb (kg)</td>
<td>2,373 (1,076)</td>
</tr>
<tr>
<td>Dry weight—trailer mounted</td>
<td>lb (kg)</td>
<td>2,246 (1,018)</td>
</tr>
<tr>
<td>Operating weight—trailer mounted</td>
<td>lb (kg)</td>
<td>2,642 (1,198)</td>
</tr>
<tr>
<td><strong>Capacities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Usable fuel</td>
<td>gal (L)</td>
<td>48 (181)</td>
</tr>
<tr>
<td>Coolant system</td>
<td>gal (L)</td>
<td>4.4 (16.7)</td>
</tr>
<tr>
<td>Oil</td>
<td>qts (L)</td>
<td>11 (10.4)</td>
</tr>
<tr>
<td>Maximum run time</td>
<td>hours</td>
<td>24</td>
</tr>
<tr>
<td><strong>AC Distribution</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Circuit breaker size</td>
<td>A</td>
<td>125</td>
</tr>
</tbody>
</table>
Unit Dimensions

<table>
<thead>
<tr>
<th>Description</th>
<th>Units</th>
<th>MDG25DF4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skid Mounted</td>
<td>35 in (0.89 m)</td>
<td>48 in (1.22 m)</td>
</tr>
<tr>
<td>Trailer Mounted</td>
<td>53 in (1.35 m)</td>
<td>65 in (1.65 m)</td>
</tr>
</tbody>
</table>

Specifications are subject to change without notice. Refer to the product specification sheet for complete list.
Component Locations

A  Central Lift Point
B  Fuel Fill
C  Air Filter
D  Generator (located behind air filter)
E  Battery
F  Primary Fuel Filter
G  Secondary Fuel Filter
H  Alternator
I  Manual Holder
J  Coolant Overflow Container
K  Oil Drain
L  Coolant Drain
M  Control Panel
N  Fork Pockets

Figure 2-2. Component Locations
Control Panel

Figure 2-3. Control Panel (rear of unit)

A Voltage Selector Switch
B Emergency Stop Button
C PowerZone® Controller
D Power Switch

E Option
F Option
G Run/Idle Switch
H Fuel Transfer Pump Switch
Figure 2-4. Control Panel (right side of unit)

A Main Circuit Breaker
B Control Panel Lights (3)
C 50A Circuit Breakers (2)
D Service Lights Switch
E 20A Circuit Breakers (2)
F Lug Door Safety Switch
G 120V GFCI Receptacles (2)
H 120V/240V Twist-Lock Receptacles (2)
I Cam Lock Connection Lugs (5) (if equipped)
J Ground Connection Lug
K Connection Lugs
L Remote Start Terminal Block
Unit and Serial Number Locations

See Figure 2-5 to locate the unit ID tag (A) and vehicle identification number (VIN) tag (B). Important information such as the unit model number, serial number, VIN, and tire loading information are listed on these tags. Record the information from these tags in the event the tags are lost or damaged. This information may be needed when ordering parts or requesting assistance.

Altitude and Temperature Limitations

All units are subject to derating for altitude and temperature. Derating reduces the available power for operating tools and accessories connected to the outlets. For the MDG25, the engine can provide full prime power up to an altitude of 10,000 ft (3048 m). The maximum air temperature at which the unit can provide full prime power is defined in Table 2-2. If the unit is operated beyond this limit at full power, the coolant temperature will exceed the maximum allowable limit of 235°F (113°C) and cause the engine to shut down.

<table>
<thead>
<tr>
<th>Model</th>
<th>Maximum Altitude</th>
<th>Maximum Air Temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Prime Power</td>
<td>Standby Power</td>
</tr>
<tr>
<td>MDG25</td>
<td>10,000 ft (3048 m)</td>
<td>4500 ft (1371 m)</td>
</tr>
</tbody>
</table>
**PowerZone® Controller**

The PowerZone controller is an auto start controller that monitors the unit and indicates operational status and fault conditions. The controller can be programmed to automatically start or stop based on time schedule, fault condition, or load demand.

The controller constantly monitors vital generator and engine functions for a number of preprogrammed alarm and fault conditions. When a fault condition occurs, the engine can shut down automatically and the display screen will show the fault that caused the shut down. The fault condition must be resolved to resume unit operation.

This controller records a history of unit performance, which may be viewed at any time and will not be lost when the controller is powered down.

**NOTE:** See *Controller Features and Functions* for descriptions of the callouts below.

---

**Figure 2-6. PowerZone Controller Layout**

A Fuel Transfer Pump Switch

B Engine Speed Switch

C Navigation Buttons

D Engine START Button

E Engine STOP Button

F AUTO or MANUAL Mode Button

G Alarm Mute Button

H Voltage Adjust Button

I Generator Button

J Engine Button

K Home Button

L Controller Power Switch

M N/A

N N/A
Controller Features and Functions

These buttons are used to enter the various operator screens from any other screen. The operator screens consist of four screens: Home ( ), Engine ( ), Generator ( ), and Voltage Adjust ( ). See Operator Screens.

Fuel Transfer Pump Switch
Used to allow fuel into the engine.

Engine Speed Switch
Provides engine overspeed protection.

Navigation Buttons
Used to navigate through the various operator screens.

Engine START Button
Press the engine START (I) button while the controller is in MANUAL mode to start the unit. If there are no shutdown errors and the engine satisfies the start status the unit will start. If the controller is in AUTO mode, the engine START (I) button has no effect.

Engine STOP Button

WARNING
Personal injury. Press the emergency stop button to stop the engine immediately in case of an emergency. Failure to do so could result in death or serious injury.

CAUTION
Equipment Damage. The emergency stop switch is not to be used to power down the unit under normal operating circumstances. Doing so will result in equipment damage.

Press the engine STOP (O) button to shut down the unit and put the controller into STOP mode, whether in MANUAL mode or AUTO mode.

AUTO or MANUAL Mode Button
Changes the startup and shutdown modes of the unit. The unit enters MANUAL mode when pressed once. The unit enters AUTO mode when pressed and held for five seconds. If in AUTO mode, pressing once will return the unit to MANUAL mode.

Alarm Mute Button
Silences the audible alarm. Additional action will be required to fully disable the active alarm.

Voltage Adjust Button
Press to display the Voltage Adjust Screen.

Generator Button
Press to display the Generator Screen.

Engine Button
Press to display the Engine Screen.

Home Button
Press to display the Home Screen.

Controller Power Switch
Use this switch to start up and shut down the controller. This switch should not be turned off when the unit is running.

Operator Screens
The operator screens display the most relevant and critical information needed to properly configure and utilize a unit. From these four screens, the operator can access the engine, generator, and power transmission information necessary to operate the unit under normal conditions.

Home Screen
The home screen is the controller’s default screen and automatically displays after the controller is powered up and the unit management software is loaded. It displays a live readout of the kW meter, percent of load used (gauge), selected phase, volts and amps being produced by the generator, and the fuel level with time until empty. The controller will automatically return to this screen from any other screen after a period of inactivity.

Engine Screen
The engine screen displays the oil pressure, coolant temperature, and battery voltage on three main gauges. An hour gauge displaying the total run time on the engine is below the gauges. The hour gauge also displays maintenance alarm status at the bottom of the screen, with the time remaining (black text) or the time passed (red text), a scheduled maintenance task, along with the description of the maintenance procedure, and the action that will take place when the timer trips the alarm.
NOTE: If the measured value is outside the range of a gauge, the needle will not be displayed. The digital value below the gauge will still show the measured value.

- **Oil Press**: Displays engine oil pressure. Current coolant temperature displays directly below the gauge at all times. The gauge registers oil pressure between 0–100 psi (0–689 kPa). Normal operating pressure is between 35–80 psi (241–552 kPa).

- **Coolant Temp**: Displays engine coolant temperature. Current coolant temperature displays directly below the gauge at all times. The gauge displays coolant temperature between 150–250 °F (66–121 °C). Normal operating temperature of the unit is between 180–200 °F (82–93 °C) with an average ambient air temperature of 70 °F (21 °C).

- **Battery**: Displays the engine battery voltage. Current battery voltage displays directly below the gauge at all times. The gauge displays battery voltage between 0–50V. A normal reading is 12–14V on 12 volt systems and 24–26V on 24 volt systems (with the engine running).

### Generator Screen

The generator screen displays the average voltage frequency, volts and amps from the generator, as well as line-to-line voltage, and individual line-to-neutral voltage, amperage, and power (kW). This screen also displays the generator winding configuration set by the voltage selector switch in the lower right corner.

### Voltage Adjust Screen

The unit automatically fine tunes voltage upon start-up after the output voltage is selected and the unit is started. See **Voltage Selector Switch**. The voltage can be manually fine tuned as needed. See **Fine Voltage Adjustment**.

The voltage adjust screen displays the line-to-neutral and line-to-line voltage averages. The operator can electronically adjust the voltage within limits to prevent under-voltage or over-voltage conditions using the on-screen instructions. This feature replaces a traditional potentiometer.
General Information

Maintenance Screens
All of the data inputs from the engine, generator, inputs/outputs, schedule, and PowerZone controller are visible on the maintenance screens.

The information displayed on the maintenance screens can be used to identify, diagnose, and troubleshoot unit shutdown conditions and poor unit performance. The maintenance screens can be accessed from any operator screen by pressing any directional arrow (▲, ►, ▼, ◄).

The bottom of the screens have a list of available tabs, with the currently displayed tab highlighted in blue. The tabs can be selected by using the ► or ◄ buttons. The current/available pages are displayed to the left of the tabs. The pages within a tab can be viewed by using the ▲ and ▼ buttons. Whenever a new tab is selected, the current page will always be page one.

Generator Summary
The generator summary can be found at the top of all maintenance screens and provides an overview of the system.

Engine Tab
The engine tab contains maintenance and instrumentation data gathered from the engine. Above the engine analog meters is a row of alarm icons. Each icon can be one of three colors: gray (inactive), yellow (warning), or red (shutdown). The alarm icons from left to right are: water in fuel, emission filter, engine air inlet temperature, charge alternator, oil pressure, fuel level, battery voltage, coolant temperature, and ECU lamp.

NOTE: The content may change depending upon the selected engine and the features supported by the engine.

Generator Tab
The generator tab contains maintenance and instrumentation data gathered from the generator. Each page highlights different data gathered by the generator, with the analogue meters changing accordingly. The last two pages display the information in the bar graph. The bar graph is blue for positive and red for negative. For the power factor bar graph, blue is for lagging pf and red is for leading pf.

NOTE: The content may change depending upon the selected generator and the features supported by the generator.

Manual Mode
Voltage Adjust
- Press ▼, voltage will begin flashing
- Use ▲ and ▼ arrows to adjust voltage
- Press ◄ to confirm new voltage. Numbers will stop flashing

277 V L-N Average
480 V L-L Average

Figure 2-10. Voltage Adjust Screen

Figure 2-11. Generator Summary Screen

Figure 2-12. Engine Tab Screen

Figure 2-13. Generator Tab Screen
Alarms Tab

The alarms tab displays warnings, electrical trip, shutdown alarms, and any engine diagnostic trouble codes (DTC) that are occurring or have occurred. The first page displays the alarms that are currently active and organizes them by alarm type.

![Figure 2-14. Alarms Tab Screen (Page One)](002793)

Table 2-3. Diagnostic Trouble Codes

<table>
<thead>
<tr>
<th>Alarm Type</th>
<th>Color–Background/Text</th>
<th>Graphic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warning</td>
<td>Yellow/Black</td>
<td>Warning</td>
</tr>
<tr>
<td>Electrical Trip</td>
<td>Purple/Black</td>
<td>Electrical Trip</td>
</tr>
<tr>
<td>Shutdown</td>
<td>Red/Black</td>
<td>Shutdown</td>
</tr>
<tr>
<td>ECU Code</td>
<td>Blue/White</td>
<td>Engine</td>
</tr>
</tbody>
</table>

The second page of the alarms tab shows the event log with a list of events, including normal operation events and alarm notifications. The most recent events are listed first. All indexed events include the date and time of the event, and hours of runtime on the engine when it occurred, along with the event name or alarm type and details.

![Figure 2-15. Alarms Tab Screen (Page Two)](002794)

To scroll down within the event log, press the ENTER (✓) button. The scroll bar will activate and change to blue. Press the ▲ or ▼ buttons to scroll up or down in the event log. Press the ENTER (✓) button again when finished.

Input/Output Tab

The input/output (I/O) tab shows a list of digital inputs and outputs connected to the controller, whether they are active or not, and the current state (open/closed status) of the input and output.

![Figure 2-16. Input/Output Tab Screen](002795)
Scheduler Tab
The scheduler tab shows the current configuration and status of the scheduler, located below the generator summary. The maintenance configuration status and time remaining until an alarm, electrical trip, or shutdown will be displayed at the bottom of the screen. The lamp(s) to the left shows the configuration status of the maintenance alarm, not the alarm condition.

Status Tab
The status tab contains the status and configuration of the controller, firmware, and data connections.

Generator Monitoring
Generator information is displayed on both the generator button screen and generator tab within the Maintenance Screens. See Generator Tab.

Engine Monitoring
Engine information is displayed on both the engine operator screen and engine tab within the Maintenance Screens. See Engine Tab.

PowerZone Controller Information Displays, Functions, and Reset
The PowerZone controller constantly monitors vital generator and engine functions for a number of operation, alarm, and fault conditions. When a fault condition occurs, the engine shuts down automatically and the main display shows the fault that caused the shutdown. The fault condition must be resolved to resume operation. Press the ENTER (✓) button to reset the controller and resume operation.

Voltage Selector Switch

**Warning**
Electric Shock. Never change the voltage selector switch while the engine is running or the controller is on. Doing so could result in death, serious injury or equipment damage. (000302)

The voltage selector switch mechanically configures the main windings of the generator to provide a Hi Wye, Low Wye, Zig Zag or Delta (if equipped) configuration providing single and three phase voltage output to the main breaker. Voltage ranges are selected by rotating the handle on the switch to the desired voltage.

The voltage selector switch is equipped with a lockout mechanism to prevent unauthorized changing of the voltage setting by locking the handle in place.

See **Using the Voltage Selector Switch** for instructions on switching the voltage.
Section 3: Operation

Pre-start Checklist

All items in the pre-start checklist must be completed before starting the unit. This checklist applies to both manual and remote starting of the unit.

- **WARNING** Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury. (000100a)

- **WARNING** Equipment damage. Do not attempt to start or operate a unit in need of repair or scheduled maintenance. Doing so could result in serious injury, death, or equipment failure or damage. (000291)

- **WARNING** Risk of Fire. Unit must be positioned in a manner that prevents combustible material accumulation underneath. Failure to do so could result in death or serious injury. (000147)

- Verify all maintenance procedures are up to date. For more information, see General Maintenance and Basic Maintenance Schedule.
- Verify the unit is level.
- Verify there is no water inside, on, or near the unit; dry if needed.
- For grounding requirements, follow any local, state, or National Electrical Code (NEC) guidelines.
- Verify the control power switch is OFF (O).
- Verify all circuit breakers are OFF (O).
- Inspect all electrical cords; repair or replace any that are cut, worn, or bare.
- Verify oil, coolant, and fuel levels are correct, per the engine manufacturer's manual.
- Verify battery connections are secure.
- Turn the battery disconnect switch ON (if equipped).
- Verify engine fan belt tension and condition are within spec.
- Verify engine fan belt guard is installed and secure.
- Check engine exhaust system for loose or rusted components.
- Verify the radiator and surrounding shroud are clear of debris.
- Verify all covers are in place and secure.
- Verify oil, coolant, and fuel levels are correct, per the engine manufacturer's manual.
- Verify battery connections are secure.
- Turn the battery disconnect switch ON (if equipped).
- Verify engine fan belt tension and condition are within spec.
- Verify engine fan belt guard is installed and secure.
- Check engine exhaust system for loose or rusted components.
- Verify the radiator and surrounding shroud are clear of debris.
- Verify all covers are in place and secure.

- Verify all electrical connections at the connection lugs, if equipped, are tight and wired correctly.
- Verify the voltage selector switch is set to the desired voltage and locked.
- Verify the emergency stop switch is pulled out.
- Verify all doors on the unit are closed.

Manually Starting the Unit

All units equipped with the PowerZone controller will initially start up in STOP mode. Proceed as follows to start the generator in MANUAL mode:

1. Set the control power switch to ON (I).
2. The display screen will show the pre-start diagnosis, and the controller will load the unit management software.

3. The home screen will be displayed when the software is loaded, and the controller will be in STOP mode as indicated at the top of the screen. Press the AUTO or MANUAL mode ( ) button to enter MANUAL mode.
4. Pressing the green engine START (I) button on the controller will initiate the startup procedure and start the engine, if there are no engine faults preventing the unit from starting.

**NOTE:** It may take a few seconds for the engine to run smoothly and reach its governed operating speed. During this time, the screen will show a voltage different from the voltage set with the voltage selector switch.

5. If the engine does not start after the first cranking attempt, the engine will pause for 15 seconds to allow the starter to cool. The display screen will show MANUAL MODE - CRANK REST at the top of the screen. The engine will make two more attempts to start for a total of three crank cycles.

6. If the engine does not start and run within three crank cycles, the display screen will show the fail to start alarm. The starting sequence can be repeated after the starter has had a minimum of two minutes to cool. Pressing the ENTER (✓) button will clear the alarm and reset the controller.

**NOTE:** The engine controller may skip the preheat engine steps on some of the larger models.

7. Once the engine starts, it begins speeding up to a constant 1800 RPM. The engine may hunt or change speeds until operating speed is reached. The engine will be warmed up and the operator screens will show engine and generator operating parameters after a few minutes of operation.

8. Check the generator for excessive noise or vibration and any coolant, oil, or fuel leaks before applying any loads.

9. Verify the AC output voltage is correct. See **Fine Voltage Adjustment**.

10. Verify the frequency (Hz) is correct on the generator screen. The frequency should read approximately 60 Hz with no loads connected to the generator, depending on the type of engine governing used.

11. If all wiring connections have been made correctly, switch the main circuit breaker to ON (I), and then add any loads attached to the receptacles by switching the respective circuit breaker to the ON (I) position. A slight change in engine sound when a load is applied to the unit is normal.

## AUTO (Remote) Starting the Unit

AUTO mode is used when the unit is started from a location other than the control panel by using a transfer switch. AUTO (remote start) is the normal setting when the unit is being used as a standby power supply. Review the **Pre-start Checklist** and **Manually Starting the Unit** before putting the unit in AUTO mode. Follow all safety warnings and review all information on isolating the generator with a transfer switch if the unit is to be used as a standby power supply. See **AUTO Exercise Timer**, then proceed as follows:

1. Perform a manual start of the unit at least once to verify the engine is operating correctly.

2. To check the remote start circuit, remove the wires from the remote start terminal block. Press the AUTO or MANUAL mode (I) button, and the display screen will show auto mode at the top of the screen.

3. Attach a jumper wire (minimum 16 gauge) across the two terminals on the remote start terminal block. This applies a ground to the PowerZone controller to close the starting circuit contacts. The engine will crank, start, and run.

4. Remove the jumper wire from the remote start terminal block and the engine will stop. Reconnect any necessary wires from the remote start switch (transfer switch) to the remote start terminal block.

5. Verify the unit is in AUTO mode. The display screen should show AUTO mode at the top of the screen.

6. Switch the main circuit breaker ON (I).

7. Secure the unit by closing and locking all access doors.

8. The unit is now ready for remote starting.

See **Figure 3-3**. The remote start terminal block provides a connection for installation of a remote start switch which will allow the unit to be started by a remote dry-contact closure switch. For location of the remote start terminal block, see **Figure 2-4**.

Before entering AUTO mode, verify the contacts on any remote switch linked to the unit are open. If the contacts on a remote switch are closed, the engine will crank and start when AUTO mode is entered. Attach the switch leads to the two unused terminals (A) on the unit’s remote start terminal block.
Wet Stacking

The unit is powered by a diesel engine. Diesel engines are susceptible to wet stacking if lightly loaded. Wet stacking occurs when an engine is run at less than 30% of its full load capacity, causing unburned fuel to accumulate in the exhaust system. Wet stacking can be detected by continuous black exhaust when the unit is under a constant load. It can also cause fouling of injectors and buildup on engine valves. Diesel engines operate properly when applied loads are between 30% and 100% capacity. Appropriate generator sizing is determined by the anticipated load. If the unit is in a wet stack condition, load the unit heavily for five hours or until the exhaust is clear.

Cold Weather Operation

Explosion. Do not use ether when starting an engine equipped with glow plugs or an air intake heater. Doing so could cause an explosion, which will result in death or serious injury. (000583)

The engine may be equipped with optional equipment, such as a coolant heater, oil pan heater, crankcase ventilation heater, battery heater or fuel heater as cold weather starting aids.

See Figure 3-4. Starting aids are required below 32°F (0°C). They will enhance starting performance below these temperatures and may be needed to start applications that have high parasitic loads during cranking and start acceleration to idle. Other cold weather starting aids are required at temperatures below -13°F (-25°C) or at altitudes above 5000 ft (1500 m).

The use of correct grade oil (see Recommended Oil Types) is critical to achieving adequate cold weather cranking speed. Synthetic oils have improved flow at low temperatures.

The oil pan heater, battery heater and fuel filter heater (if equipped) are activated with a thermostat and will turn on and off as needed. The coolant heater is powered by a shore power 120V electrical connection that can be found in the convenience receptacle. The crankcase ventilation heater is powered by the generator and will stay on when the engine is operating in cold weather conditions.

Use cold weather starting aids as needed according to Figure 3-4. Follow supplier instructions for starting aids provided on engine. A booster battery can be connected if needed (see Using a Booster Battery or Charger (if equipped)).

NOTE: Turn key to ON but do not crank engine until Engine Preheat Indicator goes off.

NOTE: Additional information on cold weather operation is available from your local GMP ASD.
Operation

Using a Booster Battery or Charger (if equipped)

**WARNING**

Explosion. Batteries emit explosive gases while charging. Keep fire and spark away. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

See **Figure 3-6**. A 12 volt booster battery can be connected in parallel with battery(ies) on the unit to aid in cold weather starting. ALWAYS use heavy-duty jumper cables.

- **Series:**
  - Amps = Same as single battery
  - Volts = Twice as a single battery

- **Parallel:**
  - Amps = Twice as a single battery
  - Volts = Same as single battery

**Figure 3-5. Series**

**Figure 3-6. Parallel**

1. Connect booster battery or batteries to produce the required system voltage.

2. Connect one end of jumper cable to the POSITIVE (+) post of the booster battery.

3. Connect the other end of the jumper cable to the POSITIVE (+) post of battery connected to starter.

4. Connect one end of the other jumper cable to the NEGATIVE (-) post of the booster battery.

5. Complete the hookup by making the last connection of the NEGATIVE (-) cable to a good ground on the engine frame and away from the battery(ies).


Generator Output Connections

**DANGER**

Electrical backfeed. Use only approved switchgear to isolate generator from the normal power source. Failure to do so will result in death, serious injury, and equipment damage.

**DANGER**

Electrocution. Do not disable or modify the connection box door safety switch. Doing so will result in death or serious injury.
The installation should be in compliance with the national electrical code (NEC), state, and local regulations. See Figure 3-7. The unit is equipped with connection lugs (A), located on the lower portion of the control box behind the lug box door. The lugs provide connection points to attach external loads to the generator. A large decal on the inside of the connection lug door details the proper connections for selected voltages.

Connections to the lugs should be made by running the power cables up through the opening in the bottom of the box.

**IMPORTANT NOTE:** Do not make any connections directly to the lugs without routing the cables through the opening. Use a hex-wrench to tighten the cable connections.

The connection lug door is equipped with safety interlock switches that will trip the main circuit breaker and disable the voltage regulator if the door is opened while the unit is operating.

A ground connection (B) is located next to the connection lugs. The unit must be connected to ground for proper operating safety. The generator neutral is bonded to ground when it is shipped from the factory. The bonding plate must be removed when the generator is used as a standby power source.

---

**Generator Cam Lock Connections (If Equipped)**

**DANGER**

Electrocution. Before connections are made to the unit, verify the main circuit breaker and battery disconnect switch are OFF. Failure to do so will result in death or serious injury. (000156)

**WARNING**

Electric shock. Only a trained and licensed electrician should perform wiring and connections to unit. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage. (000155a)

The installation should be in compliance with the national electrical code (NEC), state, and local regulations. See Figure 3-7. The unit may be equipped with cam lock connections (A) located below the receptacles. These receptacles provide connection points to attach external loads to the generator. A decal below the cam lock connections details the proper connections for selected voltages.

Connections should be made by plugging power cables equipped with series 16 taper nose 400A/600V cam lock plugs into the cam lock receptacles. Secure the connection by rotating the plug a 1/2 turn to the right.

---

**WARNING**

Electric shock. Verify all connections to the cam lock receptacles are made to one side only. Failure to do so could result in death, serious injury and property damage. (000308)

**DANGER**

Electrical backfeed. Use only approved switchgear to isolate generator from the normal power source. Failure to do so will result in death, serious injury, and equipment damage. (000237)

---

**WARNING**

Electric shock. Only a trained and licensed electrician should perform wiring and connections to unit. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage. (000155a)

See Figure 3-8. The unit may be equipped with cam lock connections (A) located below the receptacles. These receptacles provide connection points to attach external loads to the generator. A decal below the cam lock connections details the proper connections for selected voltages.

Connections should be made by plugging power cables equipped with series 16 taper nose 400A/600V cam lock plugs into the cam lock receptacles. Secure the connection by rotating the plug a 1/2 turn to the right.

---

**DANGER**

Electrocution. Before connections are made to the unit, verify the main circuit breaker and battery disconnect switch are OFF. Failure to do so will result in death or serious injury. (000156)

---

<table>
<thead>
<tr>
<th>L1</th>
<th>Black</th>
</tr>
</thead>
<tbody>
<tr>
<td>L2</td>
<td>Red</td>
</tr>
<tr>
<td>L3</td>
<td>Blue</td>
</tr>
<tr>
<td>N (Neutral)</td>
<td>White</td>
</tr>
<tr>
<td>G (Ground)</td>
<td>Green</td>
</tr>
</tbody>
</table>

---

**Figure 3-7. Generator Connection Lugs**

**Figure 3-8. Cam Lock Connections**
A ground connection is located on the far right of the cam lock panel. The unit must be connected to a good earthen ground for proper operating safety. The generator neutral is bonded to ground when it is shipped from the factory. The bonding plate must be removed when the generator is used as a standby power source. Installation should be in compliance with the National Electrical Code (NEC), state, and local regulations.

Using the Voltage Selector Switch

1. Shut down the unit according to Shutting Down the Unit.
2. Remove padlock from voltage selector switch lockout device.
3. Move voltage selector switch to desired voltage.
4. Replace and lock padlock on voltage selector switch lockout device.
5. Start the unit according to Manually Starting the Unit or AUTO (Remote) Starting the Unit.

Fine Voltage Adjustment
See Voltage Adjust Screen for information on screen display.

<table>
<thead>
<tr>
<th>Manual Mode</th>
<th>Voltage Adjust</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Press ✕</td>
<td>- voltage will begin flashing</td>
</tr>
<tr>
<td>- Use ▲ and ▼ arrows to adjust voltage</td>
<td>- Press ✕ to confirm new voltage. Numbers will stop flashing</td>
</tr>
</tbody>
</table>

- | 277 V L-N Average |
- | 480 V L-L Average |

Figure 3-9. Voltage Adjust Screen

1. With the unit running, press ✖️. 
2. Press ✕. The voltages displayed will flash.
3. Use ▲ and ▼ to adjust the voltage.
4. Press ✚ to confirm the new voltage. The voltages displayed will stop flashing.

Voltage Regulator

The automatic voltage regulator controls the output of the generator by regulating the current into the exciter field. The voltage regulator is adjusted before shipment from the factory. The regulator has four screwdriver adjustable potentiometers that may be adjusted for under frequency roll-off (U/F), U/F dip (DIP), stability (STAB), and voltage (VOLT). Contact a GMP ASD for additional information before attempting to adjust the voltage regulator.

NOTE: For units equipped with a Marathon DVR2000E+ automatic voltage regulator, see the Marathon operating manual provided with the unit.

Achieving 240V Three-Phase in 208V Three-Phase (Parallel Low Wye) Configuration

IMPORTANT NOTE: Using this method to achieve 240V 3Φ will result in a line to neutral voltage of 139V, and is not recommended for single phase usage.

Proceed as follows to check which version of the PowerZone controller application the unit has:

1. With the unit shut down, set the control power switch to the ON (I) position. The controller will toggle automatically to the home screen after initialization.
2. Press ▲, ►, ▼, or ◄ to enter the maintenance screens.
3. Press ► until the status tab is selected. This tab will display which version of the PowerZone application the unit has.

NOTE: The version is also displayed in the top left corner of the Configuration menu. See Accessing the Configuration Menu.
After verifying the unit has V4 or higher of the PowerZone controller application, proceed as follows to achieve 240V while in the 208V configuration:

4. Starting in any of the operator screens, press ▲, ►, ▼, or ◄ to enter the maintenance screens.
5. Press ✓ and O simultaneously. The next screen will display the configuration menu.
6. Press ▼ to move the cursor (blue highlighted text) down to Config Selection.
7. Press ► to highlight Config to Edit. Press ► again to highlight Selected Configuration. Then press ✓ to access the selections.
9. Press ◄ two times to get back to the far left column.
10. Press ▼ to highlight Password Entry. Press ✓ to display the Pin Entry screen. Press ✓ again to access to password entry. The left most pound sign should change to 0.
11. Press ▲, ►, ▼, or ◄ to enter the password 4444 if applicable. Press ✓.
12. Press ▼ to highlight Generator. Press ► again to access the selections.
13. Press ▼ to highlight Generator Voltage. Press ► again to access the selections.
14. Press ▼ to highlight Over Voltage Alarms. Press ► again to access the selections.
15. Press ▼ to highlight Alarm Trip and press ✓ to adjust the voltage.

**NOTE:** Alarm trip setting must be changed first in order to set the pre-alarm trip setting.

16. Press ▲ until the voltage becomes 153V. Press ✓.
17. Press ▲ and ✓ to adjust the voltage for the Pre-alarm Trip.
18. Press ▲ until the voltage becomes 151V. Press ✓.

**NOTE:** It is recommended the current trip settings are also changed. The current values will depend on the unit.

19. Press ▲ and hold ✓ for five seconds until the saving screen appears. The screen will then return to the maintenance screens.

**NOTE:** Change the alarm settings back for the 208V configuration according to Changing Back to 208V Configuration.

### Changing Back to 208V Configuration

When finished with the 240V settings, change the alarm settings back to the 208V configuration. Follow steps in Achieving 240V Three-Phase in 208V Three-Phase (Parallel Low Wye) Configuration, changing the pre-alarm trip to 132V and the alarm trip to 134V.

**NOTE:** Verify the pre-alarm trip setting is adjusted before the alarm trip setting in order to set the alarm trip setting.

### Customer Convenience Receptacles

**CAUTION**

Equipment Damage. Verify voltage application before making changes to factory settings. Incorrect voltage applied to a load could result in equipment damage. (000303)

See Figure 2-4. The unit is equipped with four receptacles. The 240/120V twist-lock receptacles are rated at 50A each. The 120V GFCI receptacles are rated at 20A each, with ground fault circuit interrupt (GFCI) protection. The receptacles are not routed through the main circuit breaker. Each receptacle has its own circuit breaker, located directly above or next to the receptacle. Each breaker is sized to the maximum rating of the corresponding receptacle.

**NOTE:** Power to the receptacles is available any time the generator is running, even if the main circuit breaker is OFF (O). Verify equipment connected to the receptacles is turned OFF before turning the breakers ON (I).

**NOTE:** When the voltage selector switch is in position for 480/277V three-phase, voltage at the two GFCI receptacles is 139 volts and the voltage at the three twist-lock receptacles is 240/139 volts. Generac Mobile Products LLC does not recommend using the receptacles in the 480V position. When the voltage selector switch is in position for 208/120V three-phase, voltage at the two twist-lock receptacles and the two GFCI receptacles is 208/120 volts.

### Main Circuit Breaker

The main circuit breaker is located on the main control panel. See Figure 2-4. When the breaker is OFF (O), power is interrupted to the connection lugs, the optional cam lock receptacles, and the generator. The breaker may be switched ON (I) once the connections have been made to the connection lugs or the optional cam lock receptacles, and the unit has been started and allowed to reach normal operating temperature.

Reasons the main circuit breaker may trip:

- Overload of the generator circuits to the connection lugs or the optional cam lock receptacles.
- The door covering the connection lugs or the optional cam lock receptacles is opened.
- If the emergency stop switch is activated.

Verify any problems that cause the main circuit breaker to trip are corrected before returning the switch to ON (I).
NOTE: The main circuit breaker only interrupts power to the connection lugs and the optional cam lock receptacles. The customer convenience receptacles have power even if the main circuit breaker is OFF (O). Use the individual circuit breakers located near each receptacle to disconnect power to these receptacles.

Transfer Switch

⚠️ DANGER ⚠️
Loss of life. Property damage. Installation must always comply with applicable codes, standards, laws and regulations. Failure to do so will result in death or serious injury.

⚠️ DANGER ⚠️
Electrical backfeed. Use only approved switchgear to isolate generator from the normal power source. Failure to do so will result in death, serious injury, and equipment damage.

⚠️ WARNING ⚠️
Electric shock. Only a trained and licensed electrician should perform wiring and connections to unit. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

⚠️ WARNING ⚠️
Electric shock. Phase rotation must be compatible. Incompatible phase rotation could result in death, serious injury, or equipment damage.

The installation should be in compliance with the National Electrical Code (NEC), state, and local regulations. Before any connections are attempted, verify the main circuit breaker and the control power switch are in the OFF (O) position and that the negative (-) battery cable has been disconnected from the battery.

Installation of such devices must be performed by following all directions supplied by the manufacturer of the switch. If attaching the unit to a power supply normally serviced by a utility company, notify the utility company and check state and local regulations.

Familiarize yourself with all instructions and warning labels supplied with the switch.

When the unit is used as a standby power supply, it must be equipped with a transfer switch that isolates it from the utility’s distribution system. A transfer switch is designed to transfer electrical loads from the normal power source (utility) to the emergency power source (generator) when normal voltage falls below a prescribed level. The transfer switch automatically returns the load back to the normal source when power is restored back to operating levels.

AUTO Exercise Timer

The PowerZone controller is capable of starting and stopping the unit automatically, based on a programmable schedule.

Units installed in a standby application should be exercised regularly to maintain operating condition and to ensure responsiveness in an emergency situation. Proceed as follows to operate the unit in AUTO mode:

Accessing the Configuration Menu

1. With the unit stopped, press ▲, ►, ▼, or ◄ to navigate to the maintenance screens from any of the operator screens.
2. While on any maintenance screen, press ✓ and O simultaneously. The controller will display the Configuration menu.
3. To save any changes and exit the Configuration menu, press and hold ✓ for five seconds. To cancel any changes and return to the maintenance screen, press and hold O for five seconds.
Set the Controller Clock
The schedule runs based on the time set in the controller clock. Proceed as follows to set the controller clock before setting the schedule:

1. Navigate to the maintenance group and press ► to access it.
2. Press ► to select the time section.
3. Set the time and date to the correct local time.

Set the Schedule
NOTE: The controller must be in AUTO mode to run at the programmed time. Use a trickle or solar battery charger to prevent the controller from draining the battery while in AUTO mode.

1. Access the scheduler group by pressing the ► button.

NOTE: The scheduler group consists of the scheduler options and scheduler setup sections. Each section can be accessed and exited using the ► and ◄ buttons.

2. Access the scheduler options section. Within this section, the scheduler can be enabled, run mode selected, and load mode selected.

3. Access the scheduler setup section. In this section, each schedule entry can be modified by pressing the ✓ button to select the item, and the ▲ and ▼ buttons to define them.

Table 3-1. Scheduler Options

<table>
<thead>
<tr>
<th>Item</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable</td>
<td>Yes, No</td>
</tr>
<tr>
<td>Run Mode</td>
<td>Monthly, Weekly</td>
</tr>
<tr>
<td>Load</td>
<td>Idle, In Island, On Load, Off Load</td>
</tr>
</tbody>
</table>

Setting Up a Daily Scheduled Run
1. Enable the scheduler.
2. Set RUN mode to Weekly.
3. Set load to preferred method.
4. Set the start time and duration for seven days (Monday–Sunday).
5. Set the controller to AUTO mode.

Set the Unit to AUTO Mode
From any operator or maintenance screen, press and hold the AUTO or MANUAL mode ( ) button for five seconds, or until AUTO mode is displayed at the top of the screen.

NOTE: If any of the scheduled time slots are currently active, the controller will begin the starting sequence and start the unit, provided there are no shutdown conditions present.

Shutting Down the Unit
Prior to shutting down the unit, check with personnel using power supplied by the generator and let them know the power is going to be turned off. Verify the power shut down will not create any hazards by accidentally turning off equipment that needs to be kept on (pumps, compressors, lights, etc.).

1. Remove all loads from the generator by opening all circuit breakers (turn OFF (O)).
2. Allow engine to run for approximately five minutes to allow it to cool down.
3. Press the red engine STOP (O) button on the controller. This will result in the generator going into the shutdown cycle and starting a 15 second shutdown timer. If the unit does not shut down within 15 seconds, a stop fail alarm will be displayed on the display screen.
4. After the unit shuts down, wait two minutes after engine shutdown for controller actuated actions to complete and then set the control power switch to OFF (O).

NOTE: Turning off the control panel before the controller finishes updating could cause a loss of data.

NOTE: For extended storage time, disconnect the battery. See the engine operator’s manual for extended storage requirements.

Table 3-2. Scheduler Setup

<table>
<thead>
<tr>
<th>Item</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schedule Entry</td>
<td>1-16</td>
</tr>
<tr>
<td>Start Time</td>
<td>00:00-23:59</td>
</tr>
<tr>
<td>Duration</td>
<td>00:00-99:59</td>
</tr>
<tr>
<td>Day</td>
<td>Monday-Sunday</td>
</tr>
<tr>
<td>Week (of month)</td>
<td>First, Second, Third, Fourth</td>
</tr>
</tbody>
</table>

NOTE: If setting up a daily scheduled run, select Weekly Run Mode, then set start time and duration for each day (seven schedule entries total). This will repeat the seven day schedule as long as the unit is in AUTO mode.
Emergency Stop Switch

CAUTION

Equipment Damage. The emergency stop switch is not to be used to power down the unit under normal operating circumstances. Doing so will result in equipment damage.

See Figure 2-3. The unit is equipped with one emergency stop switch. The red button is clearly labeled EMERGENCY STOP. The switch can be accessed and activated with all doors closed and locked.

Activate the emergency stop switch by pushing the button in until it locks down. This trips the main circuit breaker which then opens the contact, disconnecting the load to the connection lugs. This will also open the fuel circuit, shutting down the engine. The emergency stop fault will be displayed on the control panel. The switch will remain closed until it is pulled out.

Idle Switch

The idle speed is 1,000 to 1,200 rpm. The engine will start at idle speed and run at idle for 15 seconds no matter what position the idle switch is in. After 15 seconds of running at idle, the unit will ramp up to 1,800 rpm if the idle switch is OFF. Otherwise the unit will continue to idle if the idle switch is ON.

When the engine is at idle speed (1,000 RPM), the voltage regulator will not function and the output voltage is dropped out by the voltage regulator.

IMPORTANT NOTE: Do not apply load to the unit when the engine is running at idle speed.

Using the ECU Override Switch

CAUTION

Equipment Damage. Do not start the engine with the Engine Control Unit (ECU) override switch ON. Doing so will damage the ECU.

IMPORTANT NOTE: Starting the engine with the ECU override switch ON will not allow the engine to shut down properly using the Engine STOP Button. This must only be used when the engine is OFF.

See PowerZone® Controller for location of the ECU override switch. This toggle switch powers up the ECU without having to start the engine. Use the ECU override switch to turn the ECU OFF. If the unit needs to be shut down immediately, use the emergency stop switch. See Emergency Stop Switch.

Towing the Unit

WARNING

Personal injury. Trailer must be securely coupled to the hitch with the chains correctly attached. Uncoupled or unchained towing could result in death or serious injury.

WARNING

Personal injury. Do not operate unit during transport. Doing so could result in death, serious injury, or property damage.

WARNING

Crushing hazard. Verify unit is properly secured and on level ground. An unsecured unit can suddenly roll or move, causing death or serious injury.

1. Verify the engine is OFF.
2. Use the tongue jack to raise or lower the trailer onto the hitch of the towing vehicle. Lock the hitch coupling and attach the safety chains or cables to the vehicle. Release the jack locking pin and rotate the jack into the travel position. Verify the locking pin snaps into place.

NOTE: A film of grease on the coupler will extend coupler life and eliminate squeaking. Wipe the coupler clean and apply fresh grease each time the unit is towed.

3. Lubricate the grease fittings located on the leveling jacks to verify proper operation of the jacks. See Jack Maintenance. For maintenance interval information, see Basic Maintenance Schedule.
4. Connect trailer wiring to the tow vehicle. Check for proper operation of the directional and brake lights.
5. Verify all doors and hoods are properly latched.
6. Check for proper inflation of the trailer tires. Proper inflation is specified in Specifications.
7. Check the wheel lugs. Tighten or replace any lugs that are loose or missing. If a tire has been removed for axle service or replaced, tighten the lugs in the order shown in Figure 3-11 to the following specifications:
   a. Start all lug nuts by hand.
   b. First pass tighten to 20–25 ft-lbs (27–33 Nm).
   c. Second pass tighten to 50–60 ft-lbs (67–81 Nm).
   d. Third pass tighten to 90–120 ft-lbs (122–162 Nm).
NOTE: Maximum recommended speed for highway towing is 45 mph (72 km/h). Recommended off-road towing speed is 10 mph (16 km/h).

Lifting the Unit

WARNING
Personal injury. Failure to properly connect lifting cables, chains, or straps could result in death, serious injury, or property damage.

(000346)

WARNING
Personal Injury. Do not use lifting eye if there are signs of damage or corrosion. Doing so could result in death, serious injury, or property damage.

(000433)

WARNING
Personal Injury. Do not use lifting eye other than as directed. Doing so could result in death, serious injury, or property damage.

(000434)

1. Verify the equipment being used to lift the unit is in good condition and has sufficient capacity. For approximate weights, see Specifications.

2. Close and lock all hoods and doors.

IMPORTANT NOTE: Always remain aware of people and objects around the work site when moving or lifting the unit.

3. See Figure 3-12 for location of the central lift point (A) and forklift pockets (B).

4. Attach any slings, chains or hooks directly to the central lift point.

Tying Down the Unit

When securing the unit for transportation, verify the equipment being used to fasten the unit is in good condition and has sufficient strength to hold the unit in place during transport.

See Figure 3-13. Use the tie-down points (A) as shown.
Section 4: Maintenance

Emissions Information
For emissions information, see the OEM diesel engine manual.

Maintenance
Regular maintenance will improve performance and extend engine/equipment life. Generac Mobile Products, LLC. recommends that all maintenance work be performed by a Generac Mobile Products Authorized Service Dealer (GMP ASD). Regular maintenance, replacement, or repair of the emissions control devices and systems may be performed by any repair shop or person of the owner’s choosing. To obtain emissions control warranty service free of charge, the work must be performed by a GMP ASD. See the emissions warranty.

Daily Walk Around Inspection

CAUTION
Equipment Damage. Failure to perform a daily inspection could result in damage to the unit.

Inspect for conditions that could hinder performance or safety, such as (but not limited to) oil, coolant, and fuel leakage, blocked vents, loose or missing hardware, and improper electrical connections.

Inspect the fan belt for signs of cracking, fraying, and stretching, and verify the belt is properly seated in the pulley grooves. Replace the belt according to the manufacturer’s recommendations.

NOTE: At the 500 hour or 12 month service interval, it is recommended that the belt be removed and checked for wear. While the belt is removed, inspect pulleys and bearings. Rotate and feel for hard turning or unusual sounds. Contact the engine manufacturer if pulleys or bearings need replacement.

Belt Tensioners
Isuzu engines use two types of belt tensioners: manual and automatic. Adjust the belt using the manual tensioner according to the manufacturer's specifications. The automatic tensioner cannot be adjusted or repaired and is designed to maintain proper tension over the belt's life. Units with an automatic belt tensioner must be inspected according to the manufacturer’s specifications.

General Maintenance
Poorly maintained equipment can become a safety hazard. Periodic maintenance and occasional repairs are necessary in order for the equipment to operate safely and properly over a long period of time. Never perform any routine service (oil and oil filter changes, cleaning, etc.) unless all electrical components are shut off. Before servicing the unit, always follow the instructions listed below.

• Verify the control power switch is turned OFF (O).
• Verify the circuit breakers are turned OFF (O).
• Activate (push in) the emergency stop switch.
• Disconnect the negative (-) terminal on the battery.
• Attach a DO NOT USE sign to the control panel. This signifies that the unit is being serviced and reduces the chance of someone inadvertently trying to start the unit.
• Do not wash the unit with a high pressure hose or with any kind of power washer.
• Do not wash the engine block or fuel tank with a power washer or steam cleaner. Water may enter the cabinet and collect in the generator windings or other electrical parts, causing damage.
• Inspect for water inside the cabinet and generator before each use if the unit is stored outside. If wet, dry the unit thoroughly before starting.
• Inspect condition of electrical cords. DO NOT use the unit if insulation is cut or worn through.
• Verify the condition of the air filter by viewing the level of the vacuum draw on the filter minder gauge. Replace the air filter when the yellow center bar reaches the red section on the gauge (20 in. H₂O).
• Inspect wheel lugs. See Towing the Unit.
• Inspect wheel bearings. See Trailer Wheel Bearings.
• Inspect the wheel bearings for unusual wear.
• Inspect coolant level daily. See the engine operator’s manual for coolant recommendations and proper mixture.
  – Visually inspect the level in the coolant overflow tank located near the radiator.
  – Normal operating level is between the FULL and ADD markings on the overflow jug.
  – When engine is stopped and completely cool, coolant may be added directly to the coolant overflow container.
• Check the oil level daily. See the engine operator’s manual for the proper viscosity grade of oil, including special operating conditions such as a change in season or climate.
  – **DO NOT** start the unit if the engine oil level is below the ADD mark on the dipstick.
  – Normal operating level is in the cross-hatch pattern between the FULL and ADD markings on the dipstick.
  – Add oil only if the oil level is below the ADD mark on the bottom of the cross-hatch pattern on the dipstick.
  – **DO NOT OVERFILL** the crankcase.
• Verify the fuel level.
• Verify the remote switch is also off and tagged if the unit is connected to a remote start or transfer switch.

**NOTE:** If the engine was run out of fuel, or the fuel tank was drained, it may be necessary to purge the fuel lines. See the engine operator’s manual supplied with the unit for more information.

### Engine Oil Recommendations

The engine oil should be serviced in accordance with the recommendations of this manual to maintain the product warranty.

The engine has been filled with factory engine oil of a grade recommended by the engine supplier. Use a high quality detergent oil with an appropriate classification and viscosity for the engine type and ambient temperature conditions. Contact a GMP ASD or refer to the applicable engine service manual for more information.

**Recommended Oil Types**
- Besco Super: CC
- Besco S – 3: CD
- Besco Multi Z: CD

### Coolant Recommendation

<table>
<thead>
<tr>
<th>Freezing Point °F (°C)</th>
<th>-12 (-24)</th>
<th>-34 (-36)</th>
<th>-54 (-48)</th>
<th>-90 (-67)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water (% Volume)</td>
<td>50</td>
<td>40</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Antifreeze (% Volume)</td>
<td>50</td>
<td>60</td>
<td>60</td>
<td>60*</td>
</tr>
</tbody>
</table>

* Maximum freeze protection is at 60%.

### Basic Maintenance Schedule

See the original equipment manufacturer’s operating manual for a complete list of maintenance requirements. Failure to comply with the procedures as described in the engine operator’s manual will nullify the warranty, decrease performance, and cause equipment damage or premature equipment failure. Maintenance records may be required to complete a warranty request.

**IMPORTANT NOTE:** Refer to the engine operator’s manual for additional maintenance information.
**Table 4-1. Basic Maintenance Schedule**

<table>
<thead>
<tr>
<th>Item</th>
<th>Daily</th>
<th>First 50 Hrs. (Break-in Period)</th>
<th>Every 250 Hrs.</th>
<th>Every 500 Hrs.</th>
<th>Every 2000 Hrs.</th>
<th>As Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check engine oil level</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check engine coolant level</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check fuel level</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drain fuel filter</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check tire pressure</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check all electrical connections</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clean battery</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check fan belt tension (replace if necessary)</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inspect radiator fins for debris; clean as required</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pre-heating condition check</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check engine starting and noise conditions</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check exhaust smoke condition</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Perform Daily Walk Around Inspection</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replace engine oil</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replace fuel filter elements</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clean water sediment element</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electromagnetic pump filter replacement or cleaning</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oil filter element replacement</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replace air filter element</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lubricate leveling jacks</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Checking Generator Drive Plate Torque</strong></td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replace fan belt</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service air cleaner filter elements</td>
<td>♦ ♦</td>
<td>♦</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* If the unit is operated in a harsh environment or fuel quality is questioned, replace every 250 hours instead of every 500 hours.

**Engine Break-In Requirements**

**NOTE:** During the first 20 hours of operation, avoid long periods of no load or sustained maximum load operation. If the generator is to run for longer than five minutes without a load, shut down the generator.

Operate the engine at heavy loads (60–90% of maximum) as much as possible. If the engine has spent significant time at idle, constant speed(s), or light load, or if makeup oil is required, a longer break in period may be needed. Refer to the engine operator’s manual for a full description of necessary procedures on the addition of break-in oil and extension of the break-in period. For more information on regular maintenance intervals, refer to **Basic Maintenance Schedule**.

**Resetting Maintenance Alarms**

The PowerZone controller will display a warning message when the unit is due for maintenance or service. The maintenance or service interval is set at 250, 500 and 3,000 hours of engine running time. Once the unit has been serviced, the appropriate maintenance alarm reminder must be reset. Proceed as follows to reset the maintenance alarms:

1. With the unit shut down, move the control power switch to CONTROL ON (I). The controller will toggle automatically to the home screen after initialization.
2. Press ▲, ►, ▼, or ◄ to enter the maintenance screens.
3. Press ✓ and O simultaneously. The next screen displays the Configuration menu.
4. Press ▼ to move the cursor (blue highlighted text) down to the maintenance group.
5. Press ► to access the sections. Press ▼ to highlight the maintenance section.
6. Press ► to access the parameters and highlight the maintenance alarm that needs to be reset.
7. Press ✓ to select the editable parameters. The cursor will highlight NOT RESET under the selected maintenance alarm. Press ▲ to highlight RESET.
8. Press ✓ to reset the selected maintenance alarm.
9. To perform additional maintenance alarm resets, repeat steps 6–8.

**NOTE:** If the selected maintenance alarm does not need to be reset, press ▼ to highlight Not Reset and press ✓ to return to the parameters section.

10. Press and hold ✓ for five seconds to save changes. Press and hold O for five seconds to discard changes made.

### Checking Generator Drive Plate Torque

1. Disconnect battery.
2. Remove generator fan guard.
3. Tighten each of the drive plate bolts to 30 ft-lbs (40 Nm).
4. Install generator fan guard.
5. Connect battery.

### Jack Maintenance

The following procedures should be performed annually.

#### Side-Wind Models

- The internal gearing and bushings of the jack must be kept lubricated. Apply a small amount of automotive grease to the internal gearing by removing the jack cover, or if equipped, use a needle nose applicator or standard grease gun on the lubrication point on the side of the jack near the crank. Rotate the jack handle to distribute the grease evenly.
- A lightweight oil must be applied to the handle unit at both sides of the tube.
- If equipped, the axle bolt and nut assembly of the caster wheel must also be lubricated with the same lightweight oil.

#### Top-Wind Models

- Apply a lightweight oil to the screw stem.

### Trailer Wheel Bearings

The trailer axles are equipped with a grease fitting to allow lubrication of the wheel bearings without needing to disassemble the axle hub. To lubricate the axle bearings, remove the small rubber plug on the grease cap, attach a standard grease gun fitting to the grease fitting, and pump grease into the fitting until new grease is visible around the nozzle of the grease gun. Use only a high quality grease made specifically for lubrication of wheel bearings. Wipe any excess grease from the hub with a clean cloth and replace the rubber plug when finished. The minimum recommended lubrication is every 12 months or 12,000 miles (19,312 km). More frequent lubrication may be required under extremely dusty or damp operating conditions.

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*Figure 4-1. Lubrication Points*
# Section 5: Troubleshooting

## General Troubleshooting

This information is intended to be a check or verification for simple causes that can be located and fixed. It does not cover all types of problems. See the engine operator’s manual for additional troubleshooting information. Procedures that require in-depth knowledge or skills should be performed by a GMP ASD.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Fuel Level Shutdown</td>
<td>Low fuel level</td>
<td>Check fuel level in LCD window of controller.</td>
</tr>
<tr>
<td></td>
<td>Unit not level</td>
<td>Confirm that unit is sitting level to ensure an accurate reading.</td>
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<tr>
<td></td>
<td>Fuel tank leaking</td>
<td>Check tank for leaks.</td>
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<tr>
<td></td>
<td>Damaged fuel sender or wiring</td>
<td>Check for continuity between sender and engine controller. (See <a href="#">DC Wiring</a>)</td>
</tr>
<tr>
<td>Low Oil Pressure Shutdown</td>
<td>Low oil level</td>
<td>Check oil level on dipstick. Add oil, if needed.</td>
</tr>
<tr>
<td></td>
<td>Oil leaking from engine</td>
<td>Visually inspect the engine for leaks. Restart unit and verify loss of pressure. Shut down immediately if pressure does not reach 5 psi (34 kPa) within five seconds.</td>
</tr>
<tr>
<td></td>
<td>Oil pressure sender</td>
<td>See engine operator’s manual to identify corrective action.</td>
</tr>
<tr>
<td>Low Coolant Level Shutdown</td>
<td>Low coolant level</td>
<td>Allow engine to cool, then check coolant level in radiator. Add coolant, if needed.</td>
</tr>
<tr>
<td></td>
<td>Coolant hoses leaking</td>
<td>Inspect hoses for leaks. Repair or replace as necessary.</td>
</tr>
<tr>
<td></td>
<td>Engine block or water pump leaking</td>
<td>Visually inspect for leaks. Verify no coolant has mixed with the engine oil (oil will appear milky). See engine operator’s manual for additional information.</td>
</tr>
<tr>
<td>High Coolant Temperature Shutdown</td>
<td>Low coolant level</td>
<td>Add coolant if needed. Allow engine to cool, then check coolant level in radiator. Restart engine and check coolant temperature (on controller). Stop engine immediately if coolant temperature is 210°F (99°C) or more.</td>
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<tr>
<td></td>
<td>Blockage in radiator</td>
<td>Check radiator shroud and ducting for blockage and remove any foreign matter.</td>
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<td>Leakage in coolant hoses, engine block, or water pump</td>
<td>Inspect for visible leaks. Check tension of water pump serpentine drive belt. Remove load on generator and restart engine. Check coolant temperature and shut engine down immediately if it starts to overheat (230 degrees or higher). See the engine operator’s manual for additional information on engine overheating.</td>
</tr>
<tr>
<td>Overcrank Shutdown</td>
<td>Fuel level low</td>
<td>Check fuel level in tank.</td>
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<td>Check fuel pump operation.</td>
<td>Check fuel pump operation.</td>
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<td></td>
<td>Check air filter for blockage.</td>
<td>Check air filter for blockage.</td>
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<td></td>
<td>See engine operator’s manual for additional information.</td>
<td>See engine operator’s manual for additional information.</td>
</tr>
<tr>
<td>Overspeed or Underspeed Shutdown</td>
<td>Frequency setting incorrect</td>
<td>Disconnect all loads and restart unit. Read frequency (Hz) in the LCD window on controller. Frequency should read 60 Hz. If frequency is above 60 Hz, engine speed will need to be adjusted. Contact Isuzu to adjust speed.</td>
</tr>
</tbody>
</table>
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Section 6: Wiring Diagrams and Service Log

Wiring Diagram - 3 Position AC Box
Wiring Diagram - 4 Position AC Box
Wiring Diagram - Receptacles

Wiring Diagram - Engine Heater
Wiring Diagram - Wiring Buck (If Equipped)

Wiring Diagram - Power Zone PMG

REMOVE JUMPERS FOR PMG
Wiring Diagram - Power Zone Control Box
Wiring Diagram - Trailer Lights
Wiring Diagram - Brake Wiring
Wiring Diagram - 12V Battery Charger

Wiring Diagram - Power Zone Low Oil Level (If Equipped)
Service Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Hours to Service</th>
<th>Oil Level</th>
<th>Coolant Level</th>
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